WAYNE COUNTY

FAMILY CAREGIVER SUPPORT PROGRAMS

LOCAL RESOURCES FOR CAREGIVERS & OLDER ADULTS

• **Eastern Carolina Council Area Agency on Aging:**
  o **Contact:** January Brown at (252) 638-3185, ext. 3011; [www.eccog.org](http://www.eccog.org).
  o **Address:** 233 Middle Street, 3rd Floor, New Bern NC
  o **Services:** Caregiver information and assistance, caregiver one-on-one options counseling, assistance on gaining access to needed services, support and training to assist caregivers in their caregiver roles, information and referral programs, literature and pamphlets on information to fit individual caregiver needs, Local Ombudsmen, advance care planning and document education and assistance.

• **Wayne County Department of Social Services:**
  o **Contact:** (919) 580-4034; [http://www.waynegov.com/Page/417](http://www.waynegov.com/Page/417).
  o **Address:** 301 N. Herman Street, Goldsboro
  o **Services:** Medicaid Applications, Nursing Home Placement, In-Home Personal Care Aide assistance, Adult Protective Services, eye care certifications, services for the blind, Special Assistance, Food Stamp Eligibility, Legal; Assistance, Transportation, and Energy Assistance Program.

• **Wayne County Services on Aging (Senior Center):**
  o **Contact:** (252) 745-7196; [http://www.co.pamlico.nc.us/senior-services.aspx](http://www.co.pamlico.nc.us/senior-services.aspx).
  o **Address:** E. Ash St., Goldsboro
  o **Services:** Group Respite, Consumer Directed Caregiver Voucher Program, Transportation, Congregate Meal Site, In-Home Aide Programs, Home Health Services, Home Delivered Meals, activities, fitness, health and Wellness, Nutrition, SHIIP/Medicare counseling, volunteer opportunities, caregiver lending library, legal services, small home repairs, notary services, Advance Care Planning services, activities, and fitness classes.

• **WAGES:**
  o **Contact:** (919) 734-1178
  o **Address:** 800 Main St., Alliance NC
  o **Services:** Exercise Classes, Fitness Center, Senior Games/ Silver Alerts, Health Screenings, Senior Companion Program, Educational Programs, SHIP Counseling, and Alzheimer’s Resources, Congregate Nutrition, Daily lunches for Seniors Age 60+ served at 11:30am; Home Delivered Meals for Seniors Age 60 and Above Legal Services, Transportation, Small Home Repair, Referrals, Housing Assistance, Emergency Assistance, In-Home Services, etc.

**CAREGIVER SUPPORT GROUP**

• **Every Friday at 5:30 pm** - Alzheimer’s Support Group, 2001 E Ash St., Goldsboro
• **4th Monday of each month at 5:00 p.m.** - Caregiver Support Group; 2001 E Ash St., Goldsboro
• **3rd Saturday of every month at 11:30 a.m.** - Deaf and Hard of Hearing Support Group; 2001 E Ash St., Goldsboro
CAREGIVER RESOURCES

- **AARP of North Carolina**: 1-866-389-5650; [www.aarp.org](http://www.aarp.org)
- **Alzheimer’s Association**: Caregiver help line: 1-800-272-3900, [www.alz.org](http://www.alz.org)
- **Dementia Alliance of North Carolina**: Caregiver assistance line: 1-800-228-8738; [www.dementianc.org](http://www.dementianc.org)
- **GATEWAY Transportation Authority**: (919) 736-1374
- **Wayne County Health Department**: (919) 731-1000
- **International Hearing Society (Hearing Aid Helpline)**: 1-800-521-5247
- **Legal Aid of NC**: 1-866-219-5262; [www.legalaidnc.org](http://www.legalaidnc.org)
- **Long Term Care Regional Ombudsman**: Colby Smith, (252) 638-3185 or 1-800-824-4648
- **Medicare**: 1-800-633-4227; [www.medicare.gov](http://www.medicare.gov)
- **NC Assistive Technology**: (919) 859-8360, [www.ncdhhs.gov](http://www.ncdhhs.gov)
- **NC Baptist Aging Ministry (NCBAM)**: 1-877-506-2226, [www.ncbam.org](http://www.ncbam.org)
- **NC Division of Health & Human Services**: 1-800-662-7030; [www.ncdhhs.gov](http://www.ncdhhs.gov)
- **NC Independent Living Program**: 1-877-699-7578
- **NC Lions Foundation (visually and hearing-Impaired assistance)**: 1-800-521-5247
- **Nursing Home Complaint Hotline**: 1-800-624-3004
- **Project C.A.R.E-Caregivers Alternatives to Running on Empty**: Amanda Biggs, (252) 414-3230
- **Social Security Administration**: 1-800-772-1213
- **Senior Health Insurance Information Program (SHIIP)**: 1-855-408-1212; [www.ncdoi.com/SHIIP](http://www.ncdoi.com/SHIIP)
- **U.S. Department of Veterans Affairs**: 1-844-698-2311; [www.va.gov](http://www.va.gov)

TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES

- **Alzheimer’s Foundation of America Caregiver Assistance Line**: 1-866-232-8484; [www.afadn.org](http://www.afadn.org)
- **Caregiver Connection Assistance Line**: 1-866-211-3380
- **United Way NC211 Helpline**: 211; [www.nc211.org](http://www.nc211.org)
- **Veterans Crisis Line**: 1-800-273-8255; [www.va.gov](http://www.va.gov)

NC LICENSED HOME CARE & HOME CARE

- **3HC**: (919) 735-1386
- **A Primary Choice, Inc.**: (919) 705-5955
- **ARRKKA Healthcare Agency, Inc.**: (919) 736-3384
- **Bryant Home Care Solutions, LLC**: (919) 9225803
- **CPS Home Care**: (877) 213-3533
- **Community home Care and Hospice**: (919) 734-7011
- **Crossroads Support Services, Inc.**: (919) 736-9242
- **Extended Hearts Home Care**: (919) 722-9069
- **Halikierra Home Care**: (888) 243-1319
- **Howell Support Services**: (919) 919-778-1506
- **Kindred at Home**: (919) 731-7254
- **Personal Homecare Solutions, Inc.**: (919) 580-9045
- **Resparacare, Inc.**: (919) 580-9898
- **St. Vincent Home Care Agency**: (919) 731-4850
CON’T - NC LICENSED HOME CARE & HOME CARE

- United Home Care, Inc.: (919) 759-4025
- Wayne County Services for Aging: (919) 731-1591
- Well Care Home Care: (919) 778-8212
- Xeon Home Healthcare Services: (919) 658-0500

Adult Care Homes (Assisted Living Facilities)

- Brookdale Berkley Boulevard: 1800 N. Berkley Blvd., Goldsboro NC; (919) 759-1900
- Brookdale Country Day Road: 380 Country Day Rd, Goldsboro NC; (919) 735-5117
- Eagle Point: 901 W. New Hope Rd, Goldsboro; (919) 587-1747
- Countryside Living: has a dementia unit; 5383 NC HWY 117, Pikeville NC; (919) 242-6369
- Freemont Rest Center: 300 S. Vance St, Freemont NC; (919) 424-6161
- Goldsboro Assisted Living & Alzheimer’s Care: has a dementia unit, 2201 Royal Ave, Goldsboro NC; (919) 735-7684
- Lagrange Gardens: 167 Fussel Rd, LaGrange, NC; (252) 566-4112
- Re NuLife: 501 Forest Hills Dr., Goldsboro NC; (919) 734-0266
- Somerset Court: 603 Lockhaven Court, Goldsboro NC; (919) 580-0590
- Suttons Rest Home: 4258 US Hwy 13 N, Goldsboro NC; (919) 759-9695
- Woodard Retirement Village: has a dementia unit; 1019 Royale Ave., Goldsboro NC; (919) 731-2855
- Woodard Care, Inc.: has a dementia unit; US HWY 70 W, Goldsboro NC; (919) 734-2889
- Wayne County Rest Villa No. 1: 305 Vance St., Fremont NC; (919) 242-6161
- Wayne County Rest Villa No. 2: 305 Vance St., Fremont NC; (919) 242-6161

NC LICENSED-LONG TERM CARE, SKILLED NURSING FACILITIES

- Brian Center of Goldsboro: 1700 Wayne Memorial Dr., Goldsboro NC; (919) 731-2805
- Mount Olive Center: PO Box 1079, Mt. Olive NC; (919) 658-9522
- Willow Creek Nursing and Rehabilitation Center: 2401 Wayne Memorial Dr., Goldsboro NC; (919) 736-2121

DHSR facility licensing information, licensed facility information, and survey results available at: www.ncdhhs.gov

For further information and assistance contact:
Visit: www.eccog.org

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