



JONES COUNTY

FAMILY CAREGIVER SUPPORT PROGRAMS

LOCAL RESOURCES FOR CAREGIVERS & OLDER ADULTS

- **Coastal Community Action, Inc.:**
 - Contact: (252) 223-1630; www.coastalca.org
 - Address: 303 McQueen Ave, Newport NC
 - Services: Senior Companion Programs, consumer directed respite voucher program, retired and senior volunteer programs, HUD Section 8 Rental assistance, weatherization assistance, housing & Home improvement assistance.
- **Eastern Carolina Council Area Agency on Aging:**
 - Contact: January Brown at (252) 638-3185, ext. 3011; www.eccog.org
 - Address: 233 Middle Street, 3rd Floor, New Bern NC
 - Services: Caregiver information and assistance, caregiver one-on-one options counseling, Assistance on gaining access to needed services, support and training to assist caregivers in their caregiver roles, information and referral programs, literature and pamphlets on information to fit individual caregiver needs, Local Ombudsmen, advance care planning and document education and assistance.
- **Jones County Department of Social Services:**
 - Contact: (252) 448-2581
 - Address : 418 N. Carolina HWY 58 Unit D, Trenton, NC; www.jonescountync.gov
 - Services: Medicaid Applications, General Resources, Food Stamp Eligibility, In Home Aide Personal Care Services, Legal Assistance, Medicaid Services, Prescription Assurances, and Subsidized Housing.
- **Jones County Senior Center:**
 - Contact: (252) 448-1001; www.jonescountync.gov
 - Address: 147 Francks Field Rd, Trenton, NC
 - Services:, Congregate Meal Site, Home Delivered Meals, activities, fitness, SHIIP (Senior Health Insurance Information Program- Medicare assistance), transportation, and classes.

CAREGIVER RESOURCES

- **AARP of North Carolina:** 1-866-389-5650; www.aarp.org
- **Alzheimer's Association: Caregiver help line:** 1-800-272-3900, www.alz.org
- **CARTS Transportation:** (252) 636-4917; www.cravencountync.gov
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738; www.dementianc.org
- **International Hearing Society (Hearing Aid Helpline):** 1-800-521-5247

CAREGIVER RESOURCES CON'T

- **Jones County Health Department:** (252) 448-9111
- **Legal Aid of NC:** 1-866-219-5262; www.legalaidnc.org
- **Long Term Care Regional Ombudsman:** Colby Smith, (252)638-3185 or 1-800-824-4648
- **Medicare:** 1-800-633-4227; www.medicare.gov
- **NC Assistive Technology:** (919) 859-8360, www.ncdhhs.gov
- **NC Baptist Aging Ministry (NCBAM):** 1-877-506-2226, www.ncbam.org
- **NC Division of Health & Human Services:** 1-800-662-7030; www.ncdhhs.gov
- **NC Independent Living Program:** 1-877-699-7578
- **NC Lions Foundation (visually and hearing-Impaired assistance):** 1-800-521-5247
- **Nursing Home Complaint Hotline:** 1-800-624-3004
- **Project C.A.R.E-Caregivers Alternatives to Running on Empty:** Amanda Biggs, (252) 414-3230
- **Senior Health Insurance Information Program (SHIIP):** 1-855-408-1212; www.ncdoi.com/SHIIP
- **Social Security Administration:** 1-800-772-1213
- **U.S. Department of Veterans Affairs:** 1-844-698-2311; www.va.gov

TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES

- **Alzheimer's Foundation of America Caregiver Assistance Line:** 1-866-232-8484; www.afadn.org
- **Caregiver Connection Assistance Line:** 1-866-211-3380
- **RHA Health Services, Inc. Mobile Crisis Line:** 1-844-709-4097
- **Trillium Mobile Crisis Line:** 1-877-685-2415, www.trilliumhealthresources.org
- **United Way NC211 Helpline:** 211; www.nc211.org
- **Veterans Crisis Line:** 1-800-273-8255; www.va.gov

NC LICENSED HOME CARE & HOME CARE WITH HOSPICE *(as of 6/2018, DHHS of 6/2018)*

- **3HC:** (252) 527-3869
- **Kindred at Home:** (252) 7 26-9300
- **Wilson's Home Care Agency, Inc.:** (252) 743-0320

NC LICENSED-LONG TERM CARE, SKILLED NURSING FACILICITIES *(as of 6/2018, DHHS)*

- **Brook Stone Nursing and Rehab Center:** 8990 Us-17, Pollocksville NC; (252) 224-0112
DHSR/DHHS facility licensing information, licensed facility information, and survey results available at:
www.ncdhhs.gov

For further information and assistance contact:

Visit: www.eccog.org

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Regional Ombudsmen:

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